



## **Roadtrippers Coronavirus COVID-19 Passenger Safety advice**

Working alongside Reptons, we continue to follow government guidelines to ensure we are implementing the necessary safety measures on our trips. Please kindly read the actions we are taking to keep you safe:

- **Limited Capacity (during times of social distancing)** – When social distancing rules apply, guests will be asked to only use the seats allocated to them on arrival. Seats not in use will be clearly marked. Due to this, the seating capacity is significantly reduced and only those with prior payment and bookings will be allowed to travel. The seats that you have been allocated on departure will remain your seat throughout the day. No movement of seats will be allowed.
- **Drivers** - Reptons drivers will be wearing face masks at all times. They will disembark on arrival at bus stops to allow guests to board. Please let the drivers do this before boarding.
- **Boarding** – Guests will be requested to:
  - Wear a mask. These are mandatory whilst boarding and during the trip.
  - Take a temperature check on boarding. Please note that should your temperature be above 37.8°C, you will be asked not to board.
  - Use the hand sanitiser as you get on and off the coach. We advise you to bring your own too.
  - At pick-up and drop-off points, guests will walk past other guests to find their allocated seat. No other movement around the coach will take place.
- **Enhanced cleaning** – Before each trip, the coach will undergo an enhanced cleaning process. On arrival at our destination, the driver will use sprays and wipes on surfaces that are used by all, such as hand rails.
- **Air-flow** - In order for fresh air to circulate through the coach, the roof air vents will be open at all times. The air conditioning system along with heating will not be in use so please bring adequate clothing.
- **On arrival at our destination** – Guests will disembark starting from the front only. On return back to Surrey, the same principle will apply where guests at the rear of the coach will board first. At pick-up and drop-off points guests will walk past other guests to find their allocated seat. No other movement around the coach will take place.